

HikCentral Connect

VSaaS Platform for Unified Security Management

HikCentral Connect (HCC) is a Video Security as a Service (VSaaS) platform for unified security management with boosted flexibility, scalability, and cost-effectiveness. For property owners, business managers, retail managers, etc., like you, it's never been easier to find a tailored security solution for your premises. Hosted on the cloud, HCC offers unified management of multiple sites and brings real convenience with guaranteed security in real time. With services such as video security, on-board monitoring, access control, video intercom, and alarm detection, you can get live video feed, playback, and remote control across multiple sites - all at your fingertips.

- **Remote Management**
 - Users take complete control of on-site security of multiple sites at any time, from anywhere.
 - Get real-time monitoring views, play back video footage, and manage all your sites on the cloud.
- **Budget Friendly**
 - Minimize your upfront investments and labor costs for maintaining servers via cloud-hosting infrastructure.
 - Environmentally friendly with reduced carbon emissions and maximum utilization of infrastructure and bandwidth resources.
- **Highly Scalable**
 - Lightweight and easy to scale, the platform grows in scope and size as your business grows.
 - A monthly subscription mode allows users to add or remove devices in stages, adjust subscription services, and pay only for what you actually use.
- **Easy to Deploy**
 - Quickly deploy security projects without the need to install or maintain a bunch of servers.
 - Since everything is in the cloud, there's no more configuration for port forwarding or building VPNs.
- **Secure and Reliable**
 - Hosted in the cloud, users will enjoy professionally managed services 24/7.
 - No need to worry about hardware risks and system compatibility since it is always up-to-date.
 - Rest assured with safeguarded architecture and encrypted protection.

Key Features

Role and User Management

- Getting super user account information via self-registration or invitation emails sent by service providers.
- Assigning feature access permissions to a role, and assigning role, resource access permissions, and user management permissions to a user.
- Batch importing users via a template and batch activating/deactivating users.
- Setting effective periods for roles and users.

Resource Management

- Editing the network information (e.g., IP addresses) of the online devices on the same LAN as the Portal.
- Adding devices (encoding devices, on-board devices, Hik-ProConnect boxes, access control devices, video intercom devices, and security control devices) via three methods on the Portal: adding detected online devices, adding devices by Hik-Connect (P2P), and batch importing devices via a template.
- Adding devices (encoding devices, Hik-ProConnect boxes, and security control devices) via two methods on the Mobile Client: scanning the device QR/bar code and entering the serial No.
- Accepting devices handed over by service providers during system handovers.
- Batch upgrading device firmware.

Area Management

- Adding areas to manage devices by area.
- Adding resources to areas and editing them, including cameras, vehicles, doors, alarm inputs / zones, and alarm outputs.
- Linking areas with static maps.

Alarm Management

- Adding alarms by defining the alarm elements, such as the triggering event, source, and linkage actions.
- Customizing receiving schedule templates for only receiving alarms triggered within the set time period.
- Searching for alarm records, viewing resources' real-time alarms, and viewing alarm details on the alarm triggered pop-up windows.

Video Management

- Locating target cameras easily by viewing the live video of cameras via Fast View.
- Configuring recording schedules and storage for cameras.
- Configuring cloud storage for cameras linked to Hik-ProConnect boxes or NVRs.
- Adding views and view groups; performing view auto-switch for a view group and camera auto-switch in one window.

Live View

- Supports live view without installing the plug-in.
- Supports live view in the window division mode (up to 64 windows for viewing 64 cameras at the same time).
- Using the PTZ control feature to configure presets, and make a camera pan and tilt to the required position.
- Recording video, capturing pictures, and archiving the recorded video and captured pictures.
- Rotating video image, controlling alarm outputs, configuring video enhancement parameters, and switching stream type.
- Viewing dewarped live view for fisheye cameras.

Playback

- Supports synchronous playback and asynchronous playback.
- Playing back the footage of up to 16 channels and adding tags to video footage.
- Playing back video stored on the cloud.
- Supports displaying on the playback timeline bar the different recording types (event triggered, person/vehicle-detection triggered, etc.) with different colors and the detected targets (persons, vehicles) with the corresponding icon.
- Clipping video, capturing pictures, and archiving the clipped video and captured pictures.
- Rotating video image, configuring video enhancement parameters, and viewing stream information.
- Exporting video and viewing the download status in the Download Center.

Video Search

- Searching for video by time, person, vehicle, and tag. Person features include gender, age, color of tops/bottoms, whether wearing glasses/hat/mask/backpack, and whether the person is riding. Vehicle attributes include the vehicle type, brand, color, country/region, and license plate number.
- Searching for video stored locally or on the cloud.
- Exporting video footages of the search results and saving search results as archives.

Access Control

- Adding access levels by grouping doors with access schedules and batch assigning access levels to persons/departments.
- Managing credentials for persons, including fingerprint, face, card, PIN code, and QR code, and configuring the door opening mode for opening doors via Bluetooth.
- Subscribing to access related events and viewing access events in real time.
- Monitoring door status in real time and verifying personnel access via live videos of a door's camera channel.
- Controlling the status of doors remotely, such as unlocking/locking the doors or keeping them all unlocked/locked as needed in emergencies.
- Searching for person access records and records recorded by doors or access control devices.
- Opening doors via mobile credentials (Bluetooth or QR code) via the Mobile Client.

Video Intercom

- Adding buildings, rooms, and residents to the corresponding communities (areas) for management.
- Adding family members as the householder of a household.
- Creating temporary passes and sharing them to visitors with temporary access needs.
- Receiving and answering video calls on the Mobile Client called directly from door stations and controlling doors remotely while on a call.
- Checking and filtering call history.

On-Board Monitoring

- Locating and tracking vehicles on a GIS map in real time and showing information about the vehicle status.
- Searching for and playing back vehicles' tracks and playing back camera video during track playback.
- Configuring driving rules for regions and routes.
- Talking to a driver via two-way audio.
- Search for driving events and viewing real-time events.
- Viewing rankings of the driving data and generating reports, including the driving duration report, driving distance report, speeding report, and driving event report.

Alarm Detection

- Importing partitions (areas) from devices.
- Configuring arming schedule templates.
- Performing arming control, including arming/disarming partitions (areas), bypassing zones, and clearing alarms.

Map Management

- Changing monitored areas on the GIS map and adding static maps to an area.
- Adding hot spots, hot regions, and tags on the GIS map and static maps.
- Operating hot spots, such as checking live view of cameras, acknowledging alarms, and arming/disarming resources.
- Operating maps, such as zooming in/out, adding tags, and filtering resources.
- Supports hot region preview.

Archive Management

- Viewing the overall statistics of archives.
- Adding and editing archive levels and archive tags.
- Searching for archives, sharing archives with others, and exporting archives.

Multimedia Management

- Viewing and downloading the captured pictures.
- Viewing the recorded video files and playing them.
- Sharing pictures and video to other applications.

Maintenance

- Checking devices' health status.
- Searching for device logs and users' operations logs.

Others

- Enabling GDPR for only keeping data records for the configured retention period and face pictures for 24 hours.
- Managing download tasks.
- Receiving and handling system messages.
- Enabling or disabling the Mobile Client to push notifications.
- Designing and integrating your own video security and video intercom applications via the OpenAPI platform.

System Requirement

For high stability and good performance, the following system requirements must be met.

Feature	Description
OS for Portal	Microsoft® Windows 7 and above
Browser Version	Google Chrome® 100 and above Firefox® 100 and above Internet Explorer® 11 Microsoft® Edge 100 and above
OS for Mobile Client	iOS 10.0 and later Android 5.0 and later

Specifications

The following table shows the maximum performance of the HCC system.

Module	Feature	Maximum Performance
System	Supported Languages	English, Arabic, Chinese (Traditional), Dutch, French, German, Indonesian, Italian, Japanese, Korean, Polish, Portuguese (Portugal), Portuguese (Brazil), Russian, Spanish, Thai, Turkish, Vietnamese
	Number of Roles	Unlimited
	Number of Users	Unlimited
	Number of Roles Assigned to One User	100
	Number of Concurrent Portal Logins	Unlimited
	Number of Concurrent Mobile Client Logins	Unlimited
Resource	Retention Period of Operation Logs	90 days
	Number of Encoding Devices	Unlimited
	Number of On-Board Devices	Unlimited
	Number of Hik-ProConnect Boxes	Unlimited
	Number of Access Control Devices	Unlimited
	Number of Card Readers	Unlimited
	Number of Video Intercom Devices	Unlimited
	Number of Areas	Unlimited
	Number of Area Levels	7
	Number of Video Channels	Unlimited
	Number of Doors	Unlimited
	Number of Vehicles	Unlimited
	Number of Alarm Inputs	Unlimited
	Number of Alarm Outputs	Unlimited
Number of Security Control Devices	Unlimited	
Number of Zones	Unlimited	
Video	Number of Recording Schedules	Unlimited
	Number of Recording Schedule Templates	Unlimited
Alarm	Number of Alarm Rules	20,000
	Number of Arming Schedule Templates	Unlimited
	Alarm Record Storage	Unlimited
	Retention Period of Alarm Records	6 months
	Number of Concurrent Alarm Handling	Unlimited
	Number of Concurrent Alarm Pushing	Unlimited
	Number of Concurrent Alarm Linkage Captures	Unlimited
Number of Cameras Linked to One Alarm Linkage Action	16	

	Number of Concurrent Alarm Linkage Recordings	Unlimited
	Number of Concurrent Alarm Linkage Actions	Unlimited
	Retention Period of Alarm-Related Pictures	6 months
On-Board Monitoring	Retention Period of Vehicle Tracks	12 months
	Frequency of GPS Information Handling	Unlimited
	Number of Vehicles Being Concurrently Located per User	Unlimited
	Frequency of Event Handling	Unlimited
Map	Number of Hot Spots of GIS Map	Unlimited
	Number of Hot Spots of Each Type of Static Maps	Unlimited
	Number of Tags of Static Maps	Unlimited
	Number of Hot Regions of Static Maps	Unlimited
	Number of Static Maps	Unlimited
	Number of Hot Spots of Each Type per Static Map	Unlimited
	Number of Tags per Static Map	Unlimited
	Number of Hot Regions per Static Map	Unlimited
Smart Search	Number of Captures per Second (Person/Vehicle/Mixed Target Detected)	Unlimited
	Retention Period of Target-Detected Captures	6 months
Image Transfer	Number of Transferrable Images per Second	Unlimited
Access Control	Number of Access Levels	Unlimited
	Number of Doors per Access Level	Unlimited
	Number of Access Schedule Templates	Unlimited
	Number of Holidays	Unlimited
	Number of Concurrent Access Record Handling	Unlimited
	Number of Concurrent Access Record Pushing	Unlimited
Person	Number of Persons	50,000
	Number of Departments	1,000
	Number of Faces	50,000
	Number of Fingerprints	100,000
	Number of Cards	100,000
Video Intercom	Number of Areas (Communities)	Unlimited
	Number of Buildings per Area	Unlimited
	Number of Rooms per Building	Unlimited
	Number of Residents per Room	6
	Number of Rooms Linked to One Person	100
	Number of Door Stations Linked to One Building	16
	Number of Calls per Second	Unlimited

Decoding Performance

The following table shows the decoding performance of the Portal with or without the Web Control plug-in installed by three levels of PC configurations.

Configurations						
Feature	Configuration 1		Configuration 2		Configuration 3	
CPU	Intel® Core™ i3-8100 @ 3.60 GHz		Intel® Core™ i5-9400/F		Intel® Core™ i7-8700k @ 3.70 GHz	
RAM	8 GB		8 GB		16 GB	
NIC	GbE Network Interface Card		GbE Network Interface Card		GbE Network Interface Card	
Graphics Card	Intel® UHD Graphics 630+GT1030		NVIDIA® GeForce GTX 1050Ti		NVIDIA® GeForce RTX 2080	
OS	Microsoft® Windows 10 (64-bit)		Microsoft® Windows 10 (64-bit)		Microsoft® Windows 10 (64-bit)	
Performance in Software Decoding						
Note:						
<ul style="list-style-type: none"> • Software decoding is applied when the Web Control plug-in (HCCWebControl.exe) is installed. • Performance in software decoding refers to the maximum live view channels supported when CPU utilization reaches 80%. 						
Encoding Format	Frame Rate (fps)	Bit Rate (Mbps)	Resolution	Maximum Live View Channels		
				Configuration 1	Configuration 2	Configuration 3
H.264	30	0.5	CIF	97	163	193
	30	1	4CIF	38	81	80
	30	3	720p	14	33	43
	30	6	1080p	7	16	22
	30	8	3 MP	4	12	17
	30	12	8 MP	1	4	7
	25	16	32 MP	/	/	2
H.264+	30	1	720p	21	40	38
	30	3	1080p	8	16	25
	30	4	3 MP	6	13	14
H.265	30	1	720p	14	29	47
	30	3	1080p	5	12	20
	30	4	3 MP	3	8	13
	30	6	8 MP	1	2	4
	25	16	32 MP	/	/	1

H.265+	30	0.5	720p	16	40	56
	30	1	1080p	6	16	28
	30	2	3 MP	4	9	17
	30	3	8 MP	1	3	5

Performance in Hardware Decoding

Note:

- Hardware decoding is applied when the Web Control plug-in (HCCWebControl.exe) is installed and GPU hardware decoding is enabled on the Portal (Video > Video Security > Monitoring > Configuration > Display).
- Performance in hardware decoding refers to the maximum live view channels supported when GPU utilization reaches 80%.
- If the OS of your PC is Windows 7, make sure DirectX (D3DX9_43.dll and D3DCompiler_43.dll) has been installed, or the hardware decoding will fail and it will switch to software decoding. To realize hardware decoding and reach the following maximum decoding performance, click [here](#) to download and install DirectX.

Encoding Format	Frame Rate (fps)	Bit Rate (Mbps)	Resolution	Maximum Live View Channels		
				Configuration 1	Configuration 2	Configuration 3
H.264	30	0.5	CIF	57	102	193
	30	1	4CIF	30	73	80
	30	3	720p	16	36	43
	30	6	1080p	8	17	22
	30	8	3 MP	5	12	17
	30	12	8 MP	2	5	7
	25	16	32 MP	/	/	2
H.264+	30	1	720p	14	38	41
	30	3	1080p	7	18	20
	30	4	3 MP	5	12	14
H.265	30	1	720p	16	33	45
	30	3	1080p	8	17	29
	30	4	3 MP	6	12	21
	30	6	8 MP	2	4	8
	25	16	32 MP	/	/	3
H.265+	30	0.5	720p	17	32	50
	30	1	1080p	9	17	28
	30	2	3 MP	6	11	22
	30	3	8 MP	2	4	8

Performance in Chrome Decoding

Note:

- Chrome decoding is applied when the Web Control plug-in (HCCWebControl.exe) is NOT installed.
- Performance in chrome decoding refers to the maximum live view channels supported when the live view image starts lagging/stuttering.

Encoding Format	Frame Rate (fps)	Bit Rate (Mbps)	Resolution	Maximum Live View Channels		
				Configuration 1	Configuration 2	Configuration 3
H.264	30	0.5	CIF	9	9	9
	30	1	4CIF	9	9	9
	25	2	720p	5	9	9
	25	4	1080p	2	4	6
	25	5	5 MP	/	1	1
H.264+	25	2	720p	5	9	9
	25	2	1080p	2	4	6
	25	5	5 MP	/	1	1
H.265	25	1	720p	4	9	9
	25	4	1080p	2	4	6
	25	5	5 MP	/	1	1
H.265+	25	1	720p	4	9	9
	25	2	1080p	2	4	6
	25	5	5 MP	/	1	1

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