

VUpoint

2MP Wi-Fi Eyeball Camera



Model: RVCM32W1600B

EN

FR

ES

IT

Quick Guide

Language Page



3



8

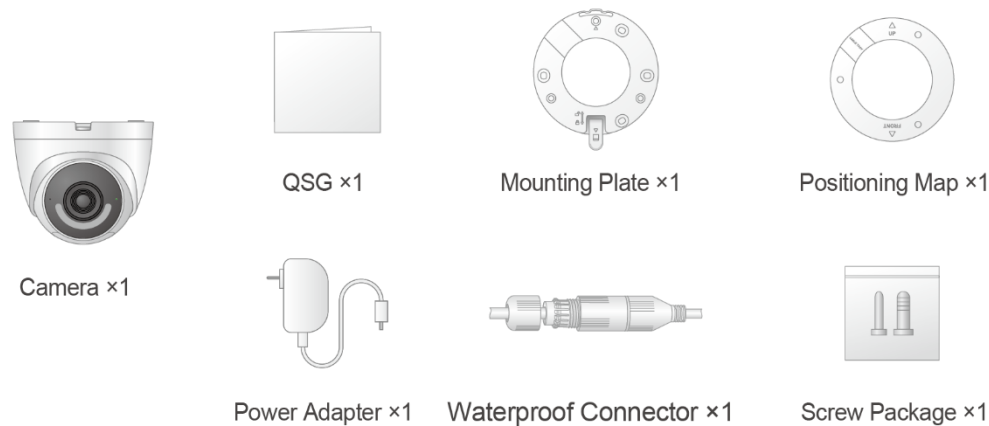


13



18

IP Camera Components





Notes:

1. For reset (used to return the camera settings to factory default mode), long press the Reset button for 10 seconds; the light turns off.
2. Double-press the reset button to enable the camera hotspot.

LED Indicator Status	Device Status
Off	● Powered off/LED turned off ● Rebooting after reset
Red light on	● Booting ● Device malfunction
Green light flashing	Waiting for network.
Green light on	Operating properly
Red light flashing	Network connection failed
Green and Red light flashing alternately	Firmware updating

Defining IP Camera Settings

Step 1

Connect one end of the network cable (LAN) to the camera Ethernet port and the other side to your router. Power up the camera with an appropriate power supply.

Step 2

If the camera is connected to a VUpoint NVR, refer to the VUpoint Network Video Recorder Installation Guide for further installation instructions. If the camera is installed as a stand-alone camera (without NVR connection), follow steps 3 – 6 below.

Step 3

Log into your Installer Admin Application and select a Site. Click Network Cameras → click [+ Add New Camera](#) and then enter the definitions into the provided fields.

ADD NEW CAMERA

CAMERA NAME

Camera 1

CAMERA TYPE

RISCO

Non RISCO Cameras (0/0)

RISCO P2P

CAMERA ID

Next

Cancel

MAC address

Click when done

Define Camera Settings

Step 4

ADD NEW CAMERA

Your camera was identified successfully

Would you like to connect it to your Wi-Fi network?

Connect to Wi-Fi

Not Now

Click to establish Wi-Fi connection

Step 5

ADD NEW CAMERA

WI-FI NETWORK

Risco-Guest

Risco

Risco-Guest

Risco

ELRSSIDD44F75

@brsecure

@brglobal

@brguest

ELRSSID441917

@brsecure

@brglobal

GrandHall-Guest

PASSWORD

Connect

Cancel

Refresh

Select a wireless network from the available list

If your network is password protected, enter a password into the displayed password field

Click for Wi-Fi network connection

Step 6

ADD NEW CAMERA

Your camera is ready for use

You can disconnect the camera from the router and install it in your preferred location

OK

Click OK

Product Specification

Parameter	Description
Image Sensor	1/2.7" 2Megapixel progressive CMOS
IR Distance	20m
Focal Length	2.8mm
Power Supply	12V DC, 1A
Power Consumption	<4.7W
Wi-Fi Power Output	20dBm max.
Wi-Fi Frequency	2.4 GHz
Operating Conditions	-20°C to 45°C (-4°F to 113°F)/ less than ≤ 95%
Protection	IP67

Note: For Australia, New Zealand and USA, the approved AC/DC adapter shall be used according to the country’s regulations.

Composants de la caméra IP



Caméra x 1



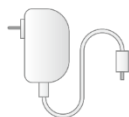
Guide de démarrage
rapide x 1



Plaque de
montage x 1



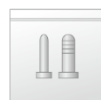
Gabarit de
positionnement x 1



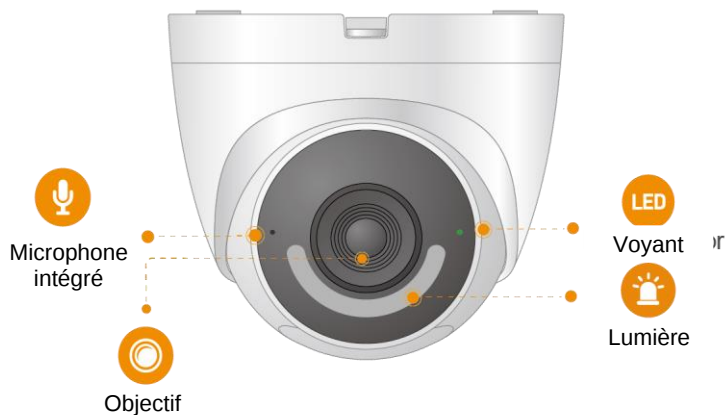
Adaptateur secteur x 1



Connecteur étanche x 1



Paquet de vis x 1





Remarques :

1. Pour réinitialiser l'appareil (c'est-à-dire rétablir les réglages par défaut de la caméra), appuyez longuement sur le bouton de réinitialisation pendant 10 secondes ; le voyant s'éteint.
2. Appuyez deux fois sur le bouton de réinitialisation pour activer le réseau partagé de la caméra.

État du voyant	État de l'appareil
Éteint	• Hors tension/Voyant éteint • Redémarrage après une réinitialisation
Voyant rouge allumé	• En cours de démarrage • Dysfonctionnement de l'appareil
Voyant vert clignotant	En attente du réseau.
Voyant vert allumé	Fonctionnement correct
Voyant rouge clignotant	Échec de la connexion réseau
Voyants vert et rouge clignotant en alternance	Microprogramme en cours de mise à jour

Définition des paramètres de la caméra IP

Étape 1

Raccordez l'une des extrémités du câble réseau (LAN) au port Ethernet de la caméra, et l'autre extrémité à votre routeur. Alimentez la caméra avec une alimentation appropriée.

Étape 2

Si la caméra est raccordée à un enregistreur vidéo réseau (NVR) VUpoint, consultez le guide d'installation du NVR VUpoint pour obtenir des instructions d'installation. Si la caméra est installée en tant que dispositif autonome (sans connexion à un NVR), suivez les étapes 3 à 6 ci-dessous.

Étape 3

Connectez-vous à votre compte Cloud installateur et sélectionnez un site. Cliquez sur Caméras IP, cliquez sur **+ Nouvelle Caméra**, puis renseignez les champs requis.

The screenshot shows a form titled "NOUVELLE CAMERA" with the following fields and annotations:

- NOM DE CAMÉRA**: A text input field containing "Caméra 2".
- TYPE DE CAMÉRA**: A radio button selection with "RISCO" selected and "NON RISCO (0/0)" with an information icon.
- RISCO P2P**: A dropdown menu.
- ID CAMÉRA**: A text input field with an information icon.
- Buttons**: "Suivant" (Next) and "Annuler" (Cancel).

Annotations with arrows pointing to the form:

- "Adresse MAC" points to the "ID CAMÉRA" field.
- "Cliquez lorsque vous avez terminé" points to the "Suivant" button.
- "Définissez les paramètres de la caméra" points to the "RISCO" radio button and the "RISCO P2P" dropdown.

Étape 4

The screenshot shows the "NOUVELLE CAMERA" form after successful identification. It displays a green checkmark and the message "Votre caméra a été identifiée avec succès." Below this, it asks "Voulez-vous la connecter à votre réseau Wi-Fi ?" with two buttons: "Connexion au Wi-Fi" and "Pas maintenant".

Annotation with an arrow pointing to the "Connexion au Wi-Fi" button:

- "Cliquez pour établir la connexion Wi-Fi"

Étape 5

CONNEXION AU WI-FI

RESEAU WI-FI

FreeWifi	📶
Risco-Int	🔒 📶
Freebox-327D04	🔒 📶
Freebox-AB804A	🔒 📶
FreeWifi	📶
FreeWifi_secure	🔒 📶
FLOSYSTEME	🔒 📶
FreeWifi_secure	🔒 📶

MOT DE PASSE

Si votre réseau est protégé par mot de passe, saisissez le mot de passe dans le champ prévu à cet effet

Sélectionnez un réseau sans fil dans la liste

Cliquez pour établir la connexion au réseau Wi-Fi

Connexion Annuler Rafraîchir

Étape 6

ADD NEW CAMERA

✓

Your camera is ready for use

You can disconnect the camera from the router and install it in your preferred location

Cliquez sur OK

OK

Spécifications du produit

Paramètre	Description
Capteur d'image	CMOS 1/2.7" de 2 Mégapixel progressif
Distance IR	20 m
Focale	2.8 mm
Alimentation	12V DC, 1A
Consommation	<4.7W
Puissance disponible Wi-Fi	20dBm max.
Fréquence Wi-Fi	2.4 GHz
Conditions de fonctionnement	-20°C à 45°C / moins de ≤ 95%
Protection	IP67

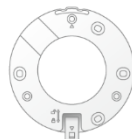
Componentes de la cámara IP



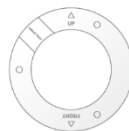
Cámara x 1



Guía rápida de inicio
x 1



Placa de
montaje x 1



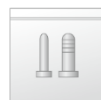
Plantilla x 1



Adaptador de corriente
x 1



Conector estanco x 1



Paquete de tornillos
x 1





Notas:

1. Para Reset (restaurar los ajustes de fábrica de la cámara), mantenga presionado el botón Reset durante 10 segundos y la luz se apagará.
2. Pulse dos veces el botón Reset para habilitar la zona activa de la cámara.

Estado de los indicadores LED	Estado del dispositivo
Apagado	• Apagado/LED apagado • Reiniciando después del Reset
Rojo encendido	• Arrancando • Error de funcionamiento del dispositivo
Verde intermitente	Esperando red
Verde encendido	Funcionamiento correcto
Rojo intermitente	Error de conexión de red
Verde y rojo intermitentes alternos	Actualización del firmware

Definiendo la configuración de la cámara IP

Paso 1

Conecte un extremo del cable de red (LAN) al puerto Ethernet de la cámara y el otro extremo al router.

Paso 2

Si la cámara está conectada a un NVR de VUpoint, consulte la Guía del grabador de vídeo en red (NVR) de VUpoint para ver más instrucciones de instalación. Si la cámara está instalada como cámara independiente (sin conexión NVR), siga los pasos 3-6 a continuación.

Paso 3

Conéctese a la aplicación de administración del instalador y seleccione un sitio. Pulse en Cámaras IP → pulse  y, a continuación, introduzca las definiciones en los campos correspondientes.

AÑADIR UNA NUEVA CÁMARA

NOMBRE DE LA CÁMARA: Cámara 8

TIPO DE CÁMARA: ☒ RISCO ☐ No-RISCO (2/5) i

RISCO P2P

ID DE LA CÁMARA i

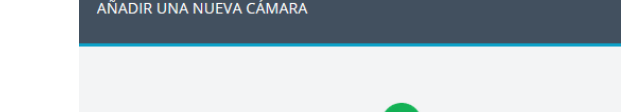
Siguiete Cancelar

Defina la configuración de la cámara

Dirección MAC

Pulse cuando haya terminado

Paso 4



AÑADIR UNA NUEVA CÁMARA

Su cámara se ha identificado correctamente

¿Desea conectarse a su Wi-Fi?

Conectar a la Wi-Fi Ahora no

Especificaciones del producto

Parámetro	Descripción
Sensor de imagen	1/3" 4Megapixel CMOS progresivo
Distancia IR	30 m
Distancia focal	2.8 mm
WDR	120 dB
Fuente de alimentación	12V DC
Consumo de energía	<6.6W
Salida de alimentación Wi-Fi	20dBm max.
Frecuencia Wi-Fi	2.4 GHz
Condiciones de funcionamiento	-20°C a 45°C/ menos de ≤ 95%
Protección	IP67



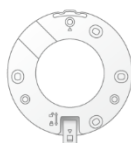
Componenti della telecamera IP



Telecamera x 1



Manuale rapido x 1



Piastra di Montaggio
x 1



Dima x 1

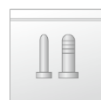
1



Alimentatore x 1



Connettore Impermeabile
x 1



Sacchetto Viti x 1





Note:

1. Per il ripristino alla configurazione di fabbrica, premere a lungo il tasto Reset per 10 secondi; la luce si spegnerà.
2. Premere due volte il pulsante di Reset per abilitare l'hotspot della telecamera.

Stato Indicatore LED	Stato Dispositivo
Off	● Alimentazione off/LED spento ● Riavvio dopo il reset
Rosso acceso	● Riavvio ● Malfunzionamento dispositivo
Verde lampeggiante	Attesa connessione rete
Verde acceso	Funzionamento normale
Rosso lampeggiante	Connessione alla rete fallita
Verde e rosso lampeggianti in sequenza	Aggiornamento firmware

Configurazione parametri telecamera IP

Passo 1

Collegare un cavo LAN alla porta ethernet della telecamera e con l'altro capo del cavo collegarsi al router. Alimentare la telecamera con un alimentatore appropriato.

Passo 2

Se la videocamera è collegata a un NVR VUpoint, consultare la Guida all'installazione del videoregistratore di rete VUpoint per ulteriori istruzioni di installazione. Se la videocamera è installata come videocamera indipendente (senza connessione NVR), seguire i passaggi da 3 a 6 seguenti.

Passo 3

Accedere all'area Tecnica Installatore del cloud e seleziona un sito. Fare clic su Telecamere, cliccare su [+ Aggiungi telecamera](#), quindi inserire i dati nei campi visualizzati.

Indirizzo MAC

Cliccare appena finito

Definire i parametri telecamera

AGGIUNGI TELECAMERA

NOME TELECAMERA

TELECAMERA 1

TIPO TELECAMERA

☒ RISCO ☐ NON RISCO (0/0) i

RISCO P2P

ID TELECAMERA i

Successivo

Annulla

Passo 4

Cliccare qui per connettersi ad una rete WiFi

AGGIUNGI TELECAMERA



La telecamera è stata identificata

Desideri connettere una rete WiFi ?

Connetti WiFi

Non ora

Passo 5

CONNETTI AL WI-FI

RETE WI-FI

WOW FI - FASTWEB

Risco-int

NETGEAR00

WIFI SEIMEDIA

WIFI SEIMEDIA GUEST

NETGEAR00

SEIMEDIA_WIFI

FASTWEB-TK7AZZ

WOW.FI - FASTWEB

PASSWORD

Connetti

Annulla

Aggiorna

Inserire la password della rete WiFi, se protetta e cliccare su Connetti

Selezionare una rete WiFi dalla lista delle reti disponibili

Passo 6

CONNETTI AL WI-FI

La tua telecamera è pronta per essere utilizzata. Scollega la telecamera dal router e installala nella posizione stabilita

OK

Cliccare su OK

Specifiche Tecniche

Parametro	Descrizione
Sensore video	1/2.7" 2Megapixel progressivo CMOS
Distanza a IR	20 m
Lunghezza Focale	2.8 mm
Alimentatore	12V DC, 1A
Assorbimento	<4.7W
Potenza trasmessa Wi-Fi	20dBm max.
Frequenza Wi-Fi	2.4 GHz
Condizioni Operative	-20°C a 45°C/ meno di ≤ 95%
Protezione	IP67

UKCA and CE RED Compliance Statement:

Hereby, RISCO Group declares that this equipment is in compliance with the essential requirements of the UKCA Radio Equipment Regulations 2017 and CE Directive 2014/53/EU.

For the UKCA and CE Declaration of Conformity please refer to our website: www.riscogroup.com

Rapport de Conformité de RED:

Par la présente, RISCO Group, déclare cet équipement est en conformité aux conditions essentielles et à d'autres dispositions appropriées de la directive 2014/53/EU. Vous pouvez trouver la copie complète de la déclaration de conformité à la directive 2014/53/EU sur notre site web, à l'adresse suivante :

www.riscogroup.com.

Declaración de Conformidad RED :

Por la presente, RISCO Group declara que este equipo cumple con los requisitos esenciales y otras disposiciones relevantes de la Directiva 2014/53/EU. Para la Declaración de Conformidad CE, por favor diríjase a nuestra web: www.riscogroup.com.

Dichiarazione di Conformità RED:

La sottoscritta RISCO Group, dichiara sotto la propria responsabilità che questo prodotto è conforme ai requisiti essenziali e alle altre rilevanti disposizioni della Direttiva Europea 2014/53/EU.

Per le Dichiarazioni di Conformità CE, visitate il nostro sito web: www.riscogroup.com

FCC ID: SVNDH-IPC-TX6E

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications to this equipment which are not expressly approved by the party responsible for compliance (RISCO Group's.) could void the user's authority to operate the equipment.

FCC Note

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures:

- ✦ Reorient or relocate the receiving antenna.
- ✦ Increase the separation between the equipment and the receiver.
- ✦ Connect the equipment into an outlet on to a different circuit from that to which the receiver is connected.
- ✦ Consult the dealer or an experienced radio/TV technician for help.

Standard Limited Product Warranty (“Limited Warranty”)

RISCO Ltd. (“**RISCO**”) guarantee RISCO’s hardware products (“**Products**”) to be free from defects in materials and workmanship when used and stored under normal conditions and in accordance with the instructions for use supplied by RISCO, for a period of (i) 24 months from the date of delivery of the Product (the “**Warranty Period**”). This Limited Warranty covers the Product only within the country where the Product was originally purchased and only covers Products purchased as new.

Contact with customers only. This Limited Warranty is solely for the benefit of customers who purchased the Products directly from RISCO or from an authorized distributor of RISCO. RISCO does not warrant the Product to consumers and nothing in this Warranty obligates RISCO to accept Product returns directly from end users who purchased the Products for their own use from RISCO’s customer or from any installer of RISCO, or otherwise provide warranty or other services to any such end user directly. RISCO’s authorized distributor or installer shall handle all interactions with its end users in connection with this Limited Warranty. RISCO’s authorized distributor or installer shall make no warranties, representations, guarantees or statements to its end users or other third parties that suggest that RISCO has any warranty or service obligation to, or any contractual privity with, any recipient of a Product.

Remedies. In the event that a material defect in a Product is discovered and reported to RISCO during the Warranty Period, RISCO shall accept return of the defective Product in accordance with the below RMA procedure and, at its option, either (i) repair or have repaired the defective Product, or (ii) provide a replacement product to the customer.

Return Material Authorization. In the event that you need to return your Product for repair or replacement, RISCO will provide you with a Return Merchandise Authorization Number (RMA#) as well as return instructions. Do not return your Product without prior approval from RISCO. Any Product returned without a valid, unique RMA# will be refused and returned to the sender at the sender’s expense. The returned Product must be accompanied with a detailed description of the defect discovered (“**Defect Description**”) and must otherwise follow RISCO’s then-current RMA procedure published in RISCO’s website at www.riscogroup.com in connection with any such return. If RISCO determines in its reasonable discretion that any Product returned by customer conforms to the applicable warranty (“**Non-Defective Product**”), RISCO will notify the customer of such determination and will return the applicable Product to customer at customer’s expense. In addition, RISCO may propose and assess customer a charge for testing and examination of Non-Defective Product.

Entire Liability. The repair or replacement of Products in accordance with this Limited Warranty shall be RISCO’s entire liability and customer’s sole and exclusive remedy in case a material defect in a Product is discovered and reported as required herein. RISCO’s obligation and this Limited Warranty are contingent upon the full payment by customer for such Product and upon a proven weekly testing and examination of the Product functionality.

Limitations. This Limited Warranty is the only warranty made by RISCO with respect to the Products. The warranty is not transferable to any third party. To the maximum extent permitted by applicable law, this Limited Warranty shall not apply and will be void if: (i) the conditions set forth above are not met (including, but not limited to, full payment by customer for the Product and a proven weekly testing and examination of the Product functionality); (ii) if the Products or any part or component thereof: (a) have been subjected to improper operation or installation; (b) have been subject to neglect, abuse, willful damage, abnormal working conditions, failure to follow RISCO's instructions (whether oral or in writing); (c) have been misused, altered, modified or repaired without RISCO's written approval or combined with, or installed on products, or equipment of the customer or of any third party; (d) have been damaged by any factor beyond RISCO's reasonable control such as, but not limited to, power failure, electric power surges, or unsuitable third party components and the interaction of software therewith or (e) any failure or delay in the performance of the Product attributable to any means of communication provided by any third party service provider, including, but not limited to, GSM interruptions, lack of or internet outage and/or telephony failure. BATTERIES ARE EXPLICITLY EXCLUDED FROM THE WARRANTY AND RISCO SHALL NOT BE HELD RESPONSIBLE OR LIABLE IN RELATION THERETO, AND THE ONLY WARRANTY APPLICABLE THERETO, IF ANY, IS THE BATTERY MANUFACTURER'S WARRANTY. RISCO does not install or integrate the Product in the end user's security system and is therefore not responsible for and cannot guarantee the performance of the end user's security system which uses the Product or which the Product is a component of.

This Limited Warranty applies only to Products manufactured by or for RISCO. Further, this Limited Warranty does not apply to any software (including operating system) added to or provided with the Products or any third-party software, even if packaged or sold with the RISCO Product. Manufacturers, suppliers, or third parties other than RISCO may provide their own warranties, but RISCO, to the extent permitted by law and except as otherwise specifically set forth herein, provides its Products "AS IS". Software and applications distributed or made available by RISCO in conjunction with the Product (with or without the RISCO brand), including, but not limited to system software, as well as P2P services or any other service made available by RISCO in relation to the Product, are not covered under this Limited Warranty. Refer to the Terms of Service at: www.riscogroup.com/warranty for details of your rights and obligations with respect to the use of such applications, software or any service. RISCO does not represent that the Product may not be compromised or circumvented; that the Product will prevent any personal injury or property loss by burglary, robbery, fire or otherwise, or that the Product will in all cases provide adequate warning or protection. A properly installed and maintained alarm may only reduce the risk of a burglary, robbery or fire without warning, but it is not insurance or a guarantee that such will not occur or will not cause or lead to personal injury or property loss. CONSEQUENTLY, RISCO SHALL HAVE NO LIABILITY FOR ANY PERSONAL INJURY, PROPERTY DAMAGE OR OTHER LOSS BASED ON ANY CLAIM AT ALL INCLUDING A CLAIM THAT THE PRODUCT FAILED TO GIVE WARNING.

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RISCO Group is committed to customer service and Product support. You can contact us through our website (www.riscogroup.com) or at the following telephone and fax numbers:

United Kingdom

Tel: +44-(0)-161-655-5500
support-uk@riscogroup.com

Italy

Tel: +39-02-66590054
support-it@riscogroup.com

Spain

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support-es@riscogroup.com

France

Tel: +33-164-73-28-50
support-fr@riscogroup.com

Belgium (Benelux)

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support-be@riscogroup.com

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